

Overall Results of the Survey on the Performance of the Schools

Survey Date: November 25, 2024

Key Results of the Tutor Survey Conducted by the Quality Assurance Center:

1. Overall Average Ratings:

- Highest: Günel Vəlizadə (School of Psychology) 9.24
- Lowest: Mirzaei Nobar Naciyə (School of Political and Social Sciences)
 6.84

2. Satisfaction by Key Indicators:

- Protection of Student Rights:
 - ∘ Highest Approval: Səbinə Əliyeva 63%
 - Lowest Approval: Mirzaei Nobar Naciyə 36%
- Provision of Educational Information:
 - Maximum: İradə Məmmədağaqızı 100%
 - Minimum: Mirzaei Nobar Naciyə 84%

3. Student Comments:

- Most tutors are perceived as supportive and friendly towards students.
- Some tutors received criticism for harsh behavior and delayed responses.

Conclusion:

The vast majority of students are satisfied with the performance of academic advisors. However, in certain cases, it is recommended to improve communication with students.

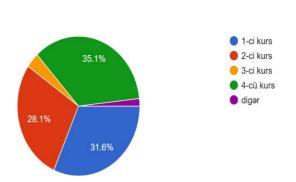


1. Aminə İmamcanova - School of Business and Management

Number of students participating in the survey: 57

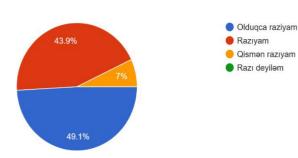
Average Rating: 8.57

1. Performance indicators of students by course participating in the survey.



| Course | Number of Studenst | Percentage rates% |
|-------------|--------------------|-------------------|
| • I course | 20 | 31.6% |
| • II course | 18 | 28.1% |
| • III | 2 | 3.5% |
| course | | |
| • IV | 18 | 35.1% |
| course | | |
| • Other | 1 | 1.8% |

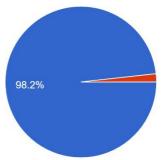
2. Indicators for the question: "Protects students' rights and academic interests."



| | Number of Studenst | Percentage rates% |
|-----------------|--------------------------|-------------------|
| Strongly Agree | 28 | 95.1% |
| Agree | 25 | 43.9% |
| Partially Agree | 4 | 7% |
| Disagree | 0 | 0 |

Indicators for the question: "Provides students with all necessary information and documents related to the organization of the educational process."

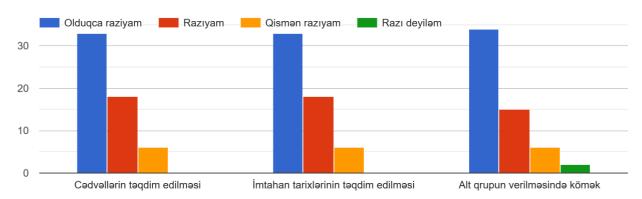
BəliXeyr



| | Number of Studenst | Percentage rates% |
|-----|--------------------------|-------------------|
| * * | 5.0 | 00.2.0/ |
| Yes | 56 | 98.2.% |

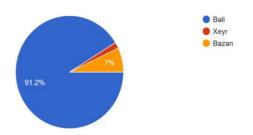


2.



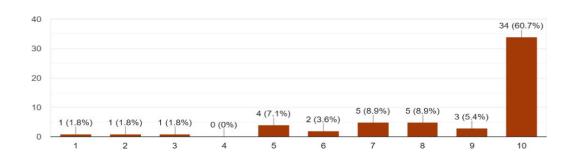
| | Strongl yAgree | Agree | Partiall y Agree | Disagree |
|--------------------------------------|-------------------|-------|------------------|----------|
| Submission of schedules | 33 | 18 | 6 | 0 |
| Provision of exam dates | 33 | 18 | 6 | 0 |
| Assistance in assigning to subgroups | 34 | 15 | 6 | 2 |

3. Indicators for the question: "Answers the questions that interest you."



| | Num ber of Stude | Percentage rates% |
|-----------|---------------------------|-------------------|
| Yes | nst 52 | 91.2.% |
| No | 1 | 1.8% |
| Sometimes | 4 | 7 |

4. Indicators for the question: "Answers the questions that interest you." Indicators for the question:



Tələbə sayı- $57 \rightarrow \text{Orta reytinq - } (8.57)$



The newly established Business Faculty dean's office has shown strong dedication to students, actively addressing their issues and providing timely support. Ms. Amina, in particular, is highly appreciated for her responsibility, kindness, and effective communication. Students report that she is always available, responds promptly, and treats their concerns seriously.

Overall, students express satisfaction with the faculty's efforts and acknowledge the transparent and supportive environment fostered by the dean's office and its staff.

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|----------|----------|
| Survey | link |
| Sui ve y | 1111117. |

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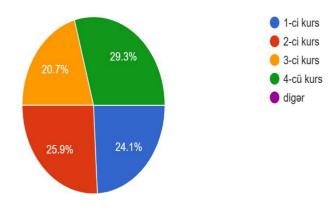


2. Nuray İsayeva- School of Business and Management

Number of participating students: 58

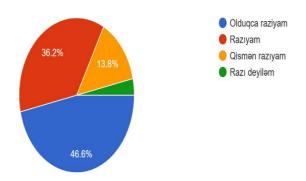
Average rating: - (8.91)

1. Distribution of participating students by year (in percentages).



Indicators for the question: "Protects students' rights and academic interests."

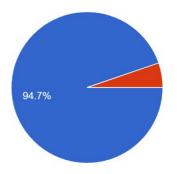
| Course | Numb er of Stude nst | Percentage rates% |
|-------------|-------------------------------|-------------------|
| • I course | 14 | 24.1% |
| • II course | 15 | 25.9% |
| • III | 12 | 20.7% |
| course | | |
| • IV | 17 | 29.3% |
| course | | |
| • Other | 0 | 0 |



| | Num ber of Stud ents | Percentage rates% |
|-----------------|----------------------------------|-------------------|
| Strongly Agree | 27 | 46.6% |
| Agree | 21 | 36.2% |
| Partially Agree | 8 | 13.8% |
| Disagree | 2 | 3.4% |

2. Indicators for the question: "Provides all necessary information and documents related to the organization of the teaching process to students."

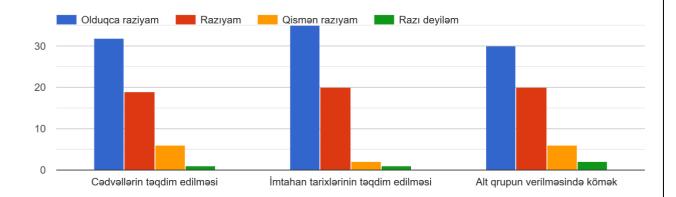
BəliXeyr



| | Numb er of Stude nts | Percentage rates% |
|-----|-------------------------------|-------------------|
| Yes | 54 | 94.7% |
| No | 3 | 5.3% |

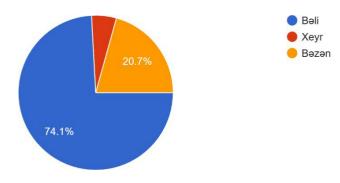


2.



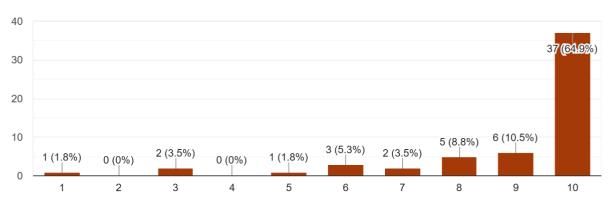
| | Strongly Agree | Agree | Partiall y Agree | Disagree |
|----------------------------|-------------------|-------|------------------|----------|
| Submission of schedules | 32 | 19 | 6 | 1 |
| Provision of exam dates | 35 | 20 | 2 | 1 |
| | | | | |
| Assistance in assigning to | 30 | 20 | 6 | 2 |
| subgroups | | | | |

3. Indicators for the question: "Answers the questions that interest you."



| | Num ber of Stude nts | Percentage rates% |
|-----------|----------------------------------|-------------------|
| Yes | 43 | 74.1% |
| No | 3 | 5.2% |
| Sometimes | 12 | 20.7% |

4. Indicators for the question:



Number of Students- $58 \rightarrow \text{Average rate - (8.91)}$



| □ Overall, I am satisfied, but the level instructor does not speak Russian. This creates difficulties during lessons. It would be better if there were level instructors who know Russian. We have only one tutor :) |
|--|
| □ Excellent |
| □ A wonderful person 📆 |
| |
| ☐ The tutors of the Economics Faculty and Mr. Natiq are very helpful to us, but I cannot stay silent — the tutors |
| are great. |
| □ Живите счастливо мои (Russian: "Live happily, my [dears]") |
| ☐ I am very satisfied with Ms. Nuray. She is always supportive. |
| □ My tutor always considers my needs and helps me understand difficult topics. |
| ☐ Ms. Nuray is the GOAT 🔗 |
| |
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| |

Survey link:

 $\frac{https://docs.google.com/forms/d/18rt2zqPAsQa1fPq3k7LEIFLhkr2pkRKkx8-qhdyhAYA/edit}$

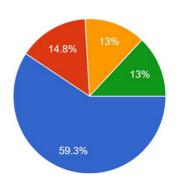


3. Solmaz Daşdanova - Economics School

Number of participating students: 54

Average rating: - (8.74)

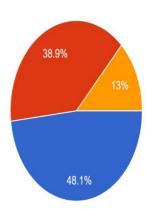
3. Distribution of participating students by year (in percentages).





| Course | Numb er of Stude nst | Percentage rates% |
|-------------|-------------------------------|-------------------|
| • I course | 32 | 59.3% |
| • II course | 8 | 14.8% |
| • III | 7 | 13% |
| course | | |
| • IV | 7 | 13% |
| course | | |
| • Other | 0 | 0 |

Indicators for the question: "Protects students' rights and academic interests."

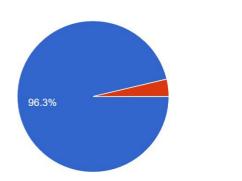




| | Numb er of Stude nst | Percentage rates% |
|-----------------|-------------------------------|-------------------|
| Strongly Agree | 26 | 48.1% |
| Agree | 21 | 38.9% |
| Partially Agree | 7 | 13% |
| Disagree | 0 | 0 |

Indicators for the question: "Provides all necessary information and documents related to the organization of the teaching process to students."

Bəli Xeyr

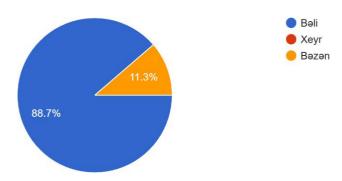


| | Numbe r of Studens t | Percentage rates% |
|-----|-------------------------------|-------------------|
| Yes | 54 | 96.3% |
| No | 2 | 3.7% |





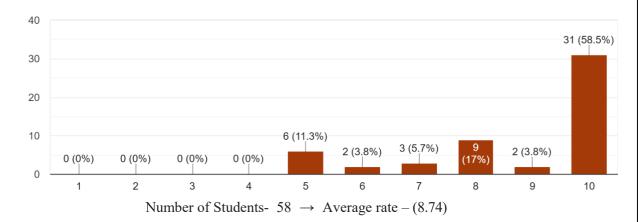
| | Strongly | Agree | Partiall | Disagree |
|--------------------------------------|----------|-------|----------|----------|
| | Agree | | y Agree | |
| Submission of schedules | 31 | 17 | 6 | 0 |
| Provision of exam dates | 32 | 18 | 3 | 1 |
| Assistance in assigning to subgroups | 29 | 18 | 7 | |



| | Numb er of Stude nst | Percentage rates% |
|-----------|-------------------------------|-------------------|
| Yes | 47 | 88.7% |
| No | 0 | 0 |
| Sometimes | 6 | 11.3% |

Indicators for the question:

"Please rate your satisfaction with the quality of the tutor according to the following scale"



Student Feedback Summary

Everyting is okay

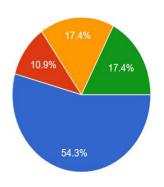


Nurida Əliyeva - Economics School

Number of participating students: 54

Average rating: - (8.91)

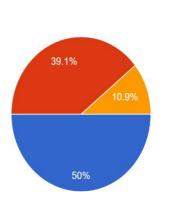
4. Distribution of participating students by year (in percentages).



| | 1-ci kurs |
|---|-----------|
| | 2-ci kurs |
| • | 3-ci kurs |
| | 4-cü kurs |
| • | digər |

| Course | Numb er of Stude nst | Percentage rates% |
|-------------|-------------------------------|-------------------|
| • I course | 25 | 54.3% |
| • II course | 5 | 10.9% |
| • III | 8 | 17.4% |
| course | | |
| • IV | 8 | 17.4% |
| course | | |
| • Other | 0 | 0 |

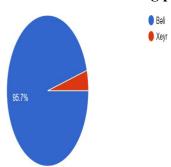
1. Indicators for the question: "Protects students' rights and academic interests."





| | Numb er of Stude nst | Percentage rates% |
|-----------------|-------------------------------|-------------------|
| Strongly Agree | 23 | 50% |
| Agree | 18 | 39.1% |
| Partially Agree | 5 | 10.9% |
| Disagree | 0 | 0 |

2.Indicators for the question: "Provides all necessary information and documents related to the organization of the teaching process to students."

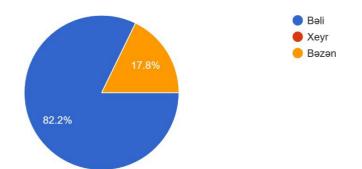


| | Numb er of Studen st | Percentage rates% |
|-----|-------------------------------|-------------------|
| Yes | 44 | 95.7% |
| No | 2 | 4.3% |





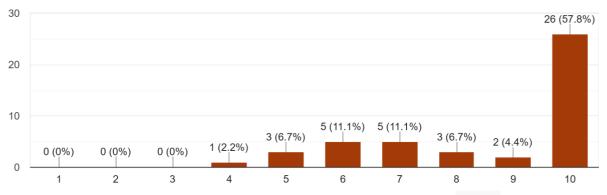
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|--|--------------------------|------------|--------------------|-----------------|
| | Strongly | Agree | Partiall | Disagree |
| | Agree | | y Agree | |
| Submission of schedules | 27 | 15 | 4 | 0 |
| Provision of exam dates | 27 | 19 | 0 | 0 |
| | | | | |
| Assistance in assigning to | 26 | 17 | 3 | 0 |
| subgroups | | | | |



| | Num ber of Stude nst | Percentage rates% |
|-----------|----------------------------------|-------------------|
| Yes | 37 | 82.2% |
| No | 0 | 0 |
| Sometimes | 8 | 17.8% |

Indicators for the question:

"Please rate your satisfaction with the quality of the tutor according to the following scale"



Number of Students- $46 \rightarrow \text{Average rate} - - (8.58)$

Survey link:

 $\frac{https://docs.google.com/forms/u/1/d/1JZDrlyy4sjZr3zcXIbglNUIBLDaeq6kDNyFR}{50~g7w4/edit}$

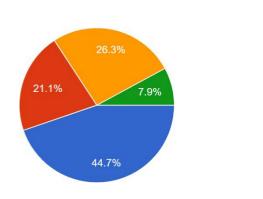


Günel Vəlizadə - School of Psychology

Number of participating students: 38

Average rating: - (9.24)

Distribution of participating students by year (in percentages).

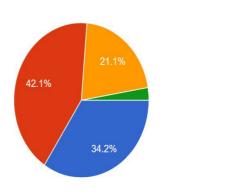


| Course | Numb er of Stude nst | Percentage rates% |
|-------------|-------------------------------|-------------------|
| • I course | 17 | 44.7% |
| • II course | 8 | 21.1% |
| • III | 10 | 26.3% |
| course | | |
| • IV | 3 | 7.9% |
| course | | |
| • Other | 0 | 0 |

Indicators for the question: "Protects students' rights and academic interests."

1-ci kurs
2-ci kurs
3-ci kurs
4-cü kurs

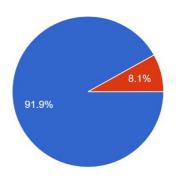
digər





| | Numb er of Stude nst | Percentage rates% |
|-----------------|-------------------------------|-------------------|
| Strongly Agree | 13 | 34.2% |
| Agree | 16 | 42.1% |
| Partially Agree | 8 | 21.1% |
| Disagree | 1 | 2.6 |

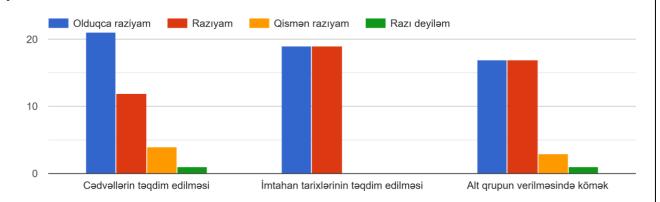
Indicators for the question: "Provides all necessary information and documents related to the organization of the teaching process to students."



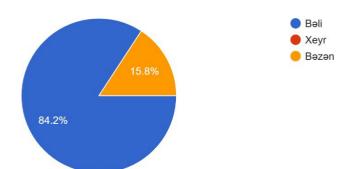


| | Numb er of Stude nst | Percentage rates% |
|-----|-------------------------------|-------------------|
| Yes | 34 | 91.9% |
| No | 3 | 8.1% |



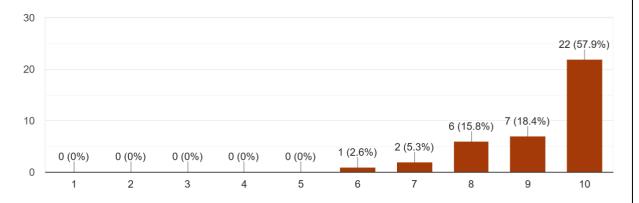


| | Strongly Agree | Agree | Partiall y Agree | Disagree |
|--------------------------------------|-------------------|-------|---------------------|----------|
| Submission of schedules | 21 | 12 | 4 | 1 |
| Provision of exam dates | 19 | 19 | 0 | 0 |
| Assistance in assigning to subgroups | 17 | 17 | 3 | 1 |



| | Numb er of Stude nst | Percentage rates% |
|-----------|-------------------------------|-------------------|
| Yes | 32 | 84.2% |
| No | 0 | 0 |
| Sometimes | 6 | 15.8% |

Indicators for the question:



Number of Students- $38 \rightarrow \text{Average rate} - - (9.24)$



| It's perfect | I have no complaints. Excellent. | |
|---------------|----------------------------------|--|
| It S Dellect. | I have no combianns. Executin. | |

| 1.1 | C 1 1 | • |
|-------|-----------------|----|
| IVIS. | Gunel – one lov | e! |

Ms. Gunel was simply amazing!

Survey link:

 $\underline{https://docs.google.com/forms/d/1vNcMBZI0k3ag4-4FpBekEqHxbinJR1dEMsj-PMo8DGo/edit}$

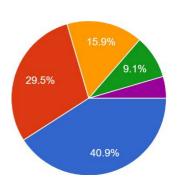


Züleyxa İbrahimova- School of Political Sciences

Number of participating students:

Average rating: - (7.89)

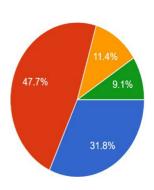
Distribution of participating students by year (in percentages).





| Course | Numb er of Stude nst | Percentage rates% |
|-------------|-------------------------------|-------------------|
| • I course | 18 | 40.9% |
| • II course | 13 | 29.5% |
| • III | 7 | 15.9% |
| course | | |
| • IV | 4 | 9.1% |
| course | | |
| • Other | 2 | 4.5% |

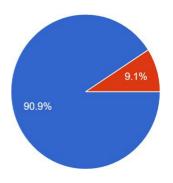
Indicators for the question: "Protects students' rights and academic interests."





| | Numb er of Stude nst | Percentage rates% |
|-----------------|-------------------------------|-------------------|
| Strongly Agree | 14 | 31.8% |
| Agree | 21 | 47.7% |
| Partially Agree | 5 | 11.4% |
| Disagree | 4 | 9.1% |

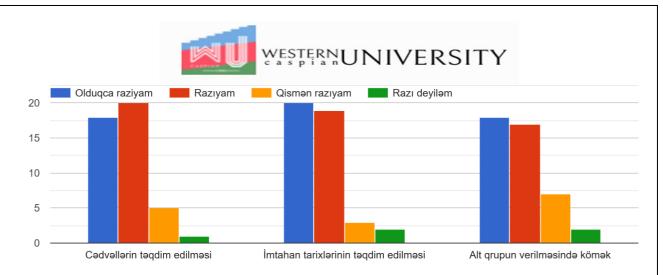
Indicators for the question: "Provides all necessary information and documents related to the organization of the teaching process to students."



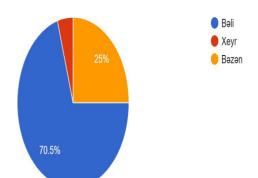


| | Number of | Percentage rates% |
|-----|----------------|-------------------|
| Yes | Studenst 40 | 90.9% |
| No | 4 | 9.1% |

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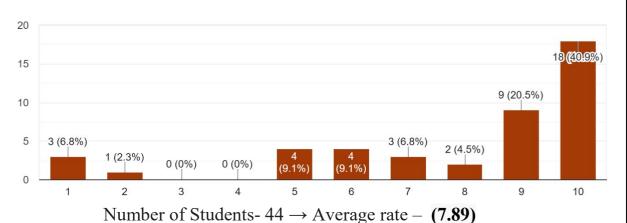


| | Strongly Agree | Agree | Partiall y Agree | Disagree |
|--------------------------------------|-------------------|-------|---------------------|----------|
| Submission of schedules | 18 | 20 | 5 | 1 |
| Provision of exam dates | 20 | 19 | 3 | 2 |
| Assistance in assigning to subgroups | 18 | 17 | 7 | 2 |



| | Number of Studenst | Percentage rates% |
|-----------|-----------------------|-------------------|
| Yes | 31 | 70.5% |
| No | 2 | 4.5% |
| Sometimes | 11 | 25.% |

Indicators for the question:





We love our tutor very much.

She is a wonderful teacher who takes care of all our problems and tries to support every student.

Survey link:

https://docs.google.com/forms/d/1vHbe3HVcfOmVruE3wITqIhxRfXqNafsoQCw0kELGEXU/edit

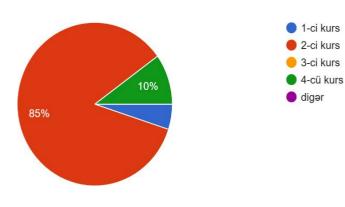


İradə Məmmədağaqızı - College

Number of participating students: 20

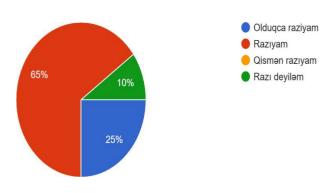
Average rating: - (8.60)

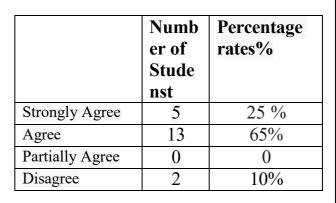
Distribution of participating students by year (in percentages).



| Course | Numb er of Stude nst | Percentage rates% |
|-------------|-------------------------------|-------------------|
| • I course | 1 | 5% |
| • II course | 17 | 85% |
| • III | 0 | 0 |
| course | | |
| • IV | 2 | 10% |
| course | | |
| • Other | 0 | 0 |

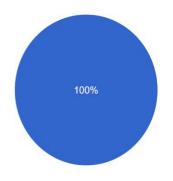
Indicators for the question: "Protects students' rights and academic interests."

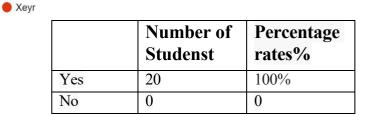




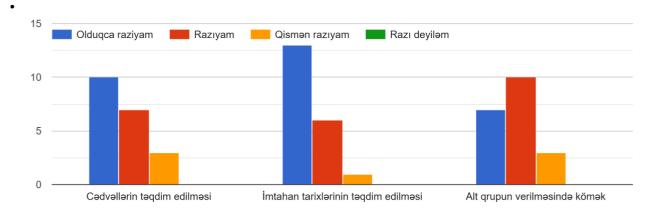
Indicators for the question: "Provides all necessary information and documents related to the organization of the teaching process to students."

Bəli

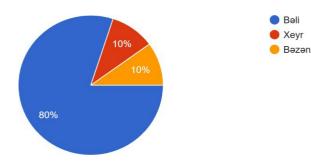








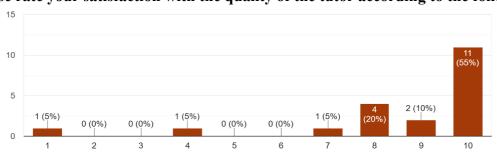
| | Strongly Agree | Agree | Partiall y Agree | Disagree |
|--------------------------------------|-------------------|-------|---------------------|----------|
| Submission of schedules | 10 | 7 | 3 | 0 |
| Provision of exam dates | 13 | 6 | 1 | 0 |
| Assistance in assigning to subgroups | 7 | 10 | 3 | 0 |



| | Num ber of Stude | Percentage rates% |
|-----------|---------------------------|-------------------|
| | nst | |
| Yes | 16 | 80% |
| No | 2 | 10% |
| Sometimes | 2 | 10.% |

Indicators for the question:

"Please rate your satisfaction with the quality of the tutor according to the following scale"



Number of Students- $20 \rightarrow$ Average rate - (8.60)

Student Feedback Summary

All ios okey. There is no problem

Survey link:

https://docs.google.com/forms/d/1IVCguXAtDyQaDRUtN xH9edWHJ5zdWgXC Vl5vJ0UE/edit#responses

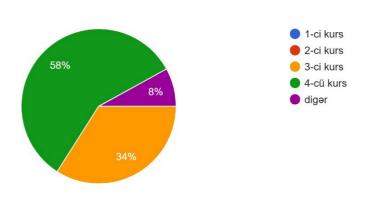


Lalə Zeynallı – School of Philology

Number of participating students: 38

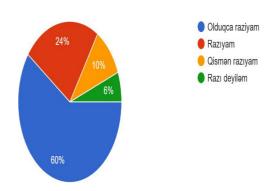
Average rating: - (9.08)

1. Distribution of participating students by year (in percentages).



| Course | Numb er of Stude nst | Percentage rates% |
|-------------|-------------------------------|-------------------|
| • I course | 0 | 0 |
| • II course | 0 | 0 |
| • III | 17 | 34% |
| course | | |
| • IV | 29 | 58% |
| course | | |
| • Other | 4 | 8% |

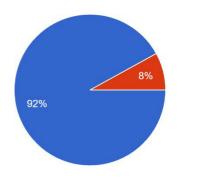
Indicators for the question: "Protects students' rights and academic interests."

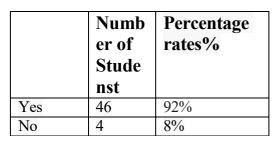


| | Numb er of Stude | Percentage rates% |
|-----------------|------------------------|-------------------|
| | nst | |
| Strongly Agree | 30 | 60 % |
| Agree | 12 | 24% |
| Partially Agree | 5 | 10% |
| Disagree | 3 | 6% |

Indicators for the question: "Provides all necessary information and documents related to the organization of the teaching process to students."

Xeyr

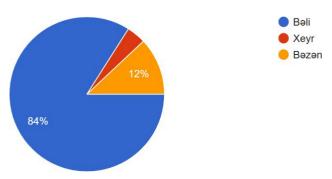






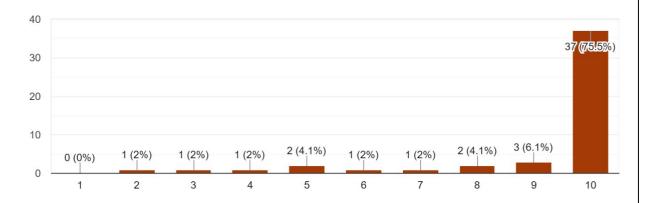


| | Strongly Agree | Agree | Partiall y Agree | Disagree |
|--------------------------------------|-------------------|-------|---------------------|----------|
| Submission of schedules | 35 | 11 | 4 | 0 |
| Provision of exam dates | 38 | 11 | 1 | 0 |
| Assistance in assigning to subgroups | 35 | 11 | 1 | 3 |



| | Num ber of Stude | Percentage rates% |
|-----------|---------------------------|-------------------|
| | nst | |
| Yes | 42 | 84% |
| No | 2 | 4% |
| Sometimes | 6 | 12% |

Indicators for the question:



Number of Students- $20 \rightarrow$ Average rate - (9.08)



I am very, very satisfied as a class representative. ♥Y 'U

She provides sufficient information on every issue and offers help when we have additional questions. She always delivers every piece of information, news, and announcements to us on time and follows up closely to support us — endless thanks for that.

Everything is fine, and I am very satisfied. Ms. Lala is our heart. ♥Y

Ms. Lala is always smiling, polite, and helpful, regularly checking in with students. She not only maintains a sincere relationship with us but also guides us in the learning process and provides significant help. She tries to respond to issues and questions quickly and clearly. *£3 Excellent.

I love my university, and my love hasn't faded over these four years. I'm proud to be a Western Caspian student.³ £ I'm completely satisfied.

Masma Allahverdiyeva

For two years, I've been asking about my failed courses, and she never investigated or followed up. I'm very dissatisfied.

Ms. Lala always shows great attention to us; we are very pleased — may God never take her away from us. She knows how to work patiently and kindly with students. Most importantly, we feel comfortable approaching her with any question, and we always receive complete answers.

Survey link:

 $\underline{https://docs.google.com/forms/d/1zwVam6kbyNKBZEflhmiuvs5_yas7RxeUHIVA_blUBJk/edit}$

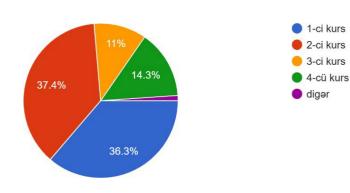


Tünzalə Məcidova— School of High Technologies and Innovative Engineering

Number of participating students: 91

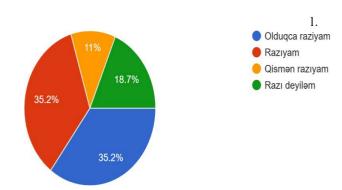
Average rating: - (7.58)

Distribution of participating students by year (in percentages).



| Course | Numb er of Stude nst | Percentage rates% |
|-------------|-------------------------------|-------------------|
| • I course | 33 | 36,3% |
| • II course | 34 | 37,4% |
| • III | 10 | 11% |
| course | | |
| • IV | 13 | 14,3% |
| course | | |
| • Other | 1 | 1.1% |

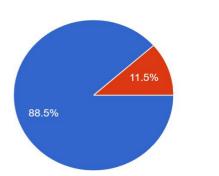
Indicators for the question: "Protects students' rights and academic interests."



| | Numb er of Stude nst | Percentage rates% |
|-----------------|-------------------------------|-------------------|
| Strongly Agree | 32 | 35.2 % |
| Agree | 32 | 35.2 % |
| Partially Agree | 10 | 11% |
| Disagree | 17 | 18.7% |

Indicators for the question: "Provides all necessary information and documents related to the organization of the teaching process to students."

Xeyr

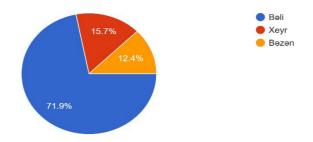


| | Number of Studenst | Percentage rates% |
|-----|--------------------------|-------------------|
| Yes | 77 | 88.5% |
| No | 11 | 11.5% |



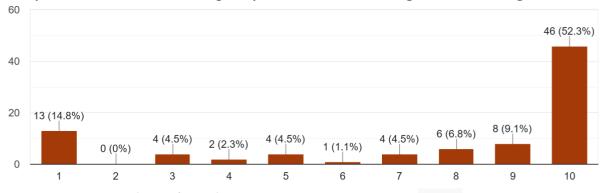


| • | 1 | | · · | |
|----------------------------|----------|-------|----------|----------|
| | Strongly | Agree | Partiall | Disagree |
| | Agree | | y Agree | |
| Submission of schedules | 40 | 28 | 16 | 7 |
| Provision of exam dates | 43 | 29 | 10 | 9 |
| | | | | |
| Assistance in assigning to | 37 | 31 | 13 | 10 |
| subgroups | | | | |



| | Num ber of Stude nst | Percentage rates% |
|-----------|----------------------------------|-------------------|
| Yes | 42 | 71.9% |
| No | 2 | 15.7% |
| Sometimes | 6 | 12.4% |

Indicators for the question:



Number of Students- $91 \rightarrow$ Average rate - (7.58)



I think they show less empathy towards senior students and can sometimes be a bit strict, but still, thankfully, they do their job well.

Alongside being strict about rules, this person is very kind and cheerful. Not only do they help, but they also provide emotional support.

It's unacceptable. This tutor considers themselves superior to us and behaves strictly. Still, since I don't know them well, I won't say more. They speak in a commanding tone, and we are not children.

Among the worst.

When it comes to students, everything is interfered with—as if it's a kindergarten (phones being collected even when not in use, even interfering with how students sit in class). HOWEVER, THE SERVICE PROVIDED TO STUDENTS IS ZERO.

Personally, when I chose a subgroup, even though I clearly wrote the name of the subject on the application form, I was insistently added to the wrong subject journal.

Even though I approached the tutors several times and mentioned this, I didn't receive any positive response. This issue wasn't resolved for over a month, and only after repeatedly going there did I manage to fix it myself.

Even when the exam schedules were submitted, the name of my subgroup subject was still entered incorrectly (they wrote the name of the wrong subject they had mistakenly registered before).

The most outstanding tutor I've ever seen in my life. Also, students' interests are very important to them. In one word – magnificent.

Survey Link

https://docs.google.com/forms/d/1cZ1gLbSSbMX3YRQWkVGuD4BAUiHI cn57cPkHYHVtus/edit

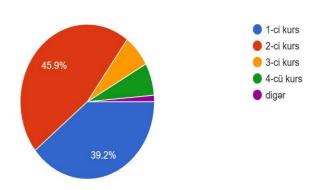


Pəri Qurbanova—School of High Technologiesand Innovative Engineering

Number of participating students: 74

Average rating: - (7.92)

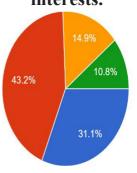
2. Distribution of participating students by year (in percentages).



| Course | Numb | Percentage |
|-------------|-------|------------|
| | er of | rates% |
| | Stude | |
| | nst | |
| • I course | 29 | 39,2% |
| • II course | 34 | 45,9% |
| • III | 5 | 6.8% |
| course | | |
| • IV | 5 | 6.8% |
| course | | |
| • Other | 1 | 1.4% |

"Indicators for the question: "Protects students' rights and academic interests."

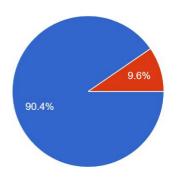
Olduqca raziyamRazıyamQismən razıyamRazı deyiləm

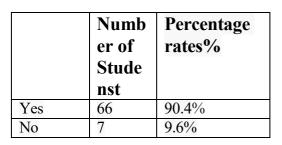


| | Numb er of Stude nst | Percentage rates% |
|-----------------|-------------------------------|-------------------|
| Strongly Agree | 32 | 31.1 % |
| Agree | 32 | 43.2 % |
| Partially Agree | 10 | 14.9% |
| Disagree | 17 | 10.8% |

Indicators for the question: "Provides all necessary information and documents related to the organization of the teaching process to students."

Xeyr





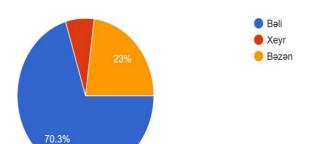


1.



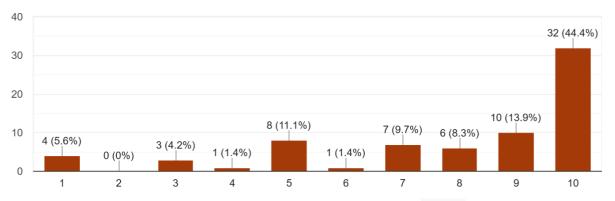
| | Strongly Agree | Agree | Partiall y Agree | Disagree |
|--------------------------------------|-------------------|-------|------------------|----------|
| Submission of schedules | 27 | 34 | 8 | 5 |
| Provision of exam dates | 31 | 30 | 10 | 3 |
| Assistance in assigning to subgroups | 28 | 33 | 6 | 7 |

Indicators for the question: "Answers the questions that interest you."



| | Number of Studenst | Percentage rates% |
|-----------|--------------------|-------------------|
| Yes | 52 | 70.3% |
| No | 5 | 6.8% |
| Sometimes | 17 | 23% |

Indicators for the question:



Number of Students- $72 \rightarrow$ Average rate - (7.92)



Thank you for the support and guidance provided.

Even when I speak gently, they sometimes respond rudely and give incorrect directions. I speak respectfully to everyone and expect the same respect in return. I believe that if they were a bit kinder in their behavior toward students, it would be much better.

When it comes to students, there is interference in everything—as if we are in kindergarten (for example, collecting phones even when they are not in use, interfering with how students sit in class). HOWEVER, THE SERVICE PROVIDED TO STUDENTS IS ZERO.

Personally, when I selected a subgroup and even clearly stated the subject name in the application form, they insistently entered me into the journal of another subject. I brought up this issue to the tutors several times, but received no positive response.

This situation was ignored for more than a month, and only after repeatedly going back myself did I finally get it corrected after about a month and a half.

Even when the exam dates were submitted, the name of my subgroup subject was still entered incorrectly (in fact, the same wrong subject name was repeated again).

Survey link:

https://docs.google.com/forms/d/18OiFfbN6 n2R1TZ7ROUIHJyMqxSCy5fQfvMQLZyevpM/edit

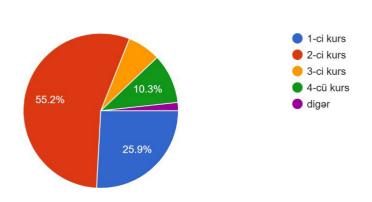


Gülbikə Orucova – School of High Technologies and Innovative Engineering

Number of participating students: 58

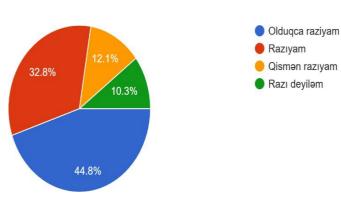
Average rating: - (7.82)

Distribution of participating students by year (in percentages).



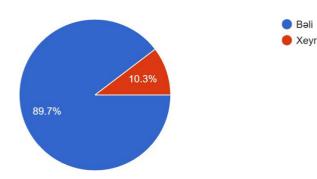
| Course | Numb er of Stude nst | Percentage rates% | |
|-------------|-------------------------------|-------------------|--|
| | 115t | | |
| • I course | 15 | 25,9% | |
| • II course | 32 | 55,2% | |
| • III | 4 | 6.9% | |
| course | | | |
| • IV | 6 | 10.3% | |
| course | | | |
| • Other | 1 | 1.7% | |

"Indicators for the question: "Protects students' rights and academic interests."



| | Numb er of Stude nst | Percentage rates% | |
|-----------------|-------------------------------|-------------------|--|
| Strongly Agree | 26 | 44.8 % | |
| Agree | 19 | 32.8 % | |
| Partially Agree | 7 | 12.1% | |
| Disagree | 6 | 10.3% | |

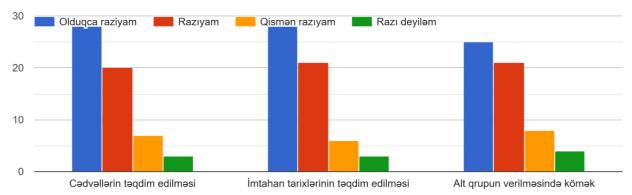
Indicators for the question: "Provides all necessary information and documents related to the organization of the teaching process to students."



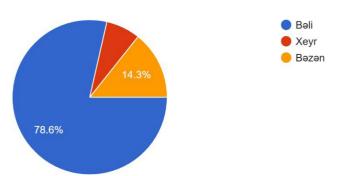
| | Numb er of Stude | Percentage rates% |
|-----|------------------------|-------------------|
| | nst | |
| Yes | 66 | 89.7% |
| No | 7 | 10.3% |







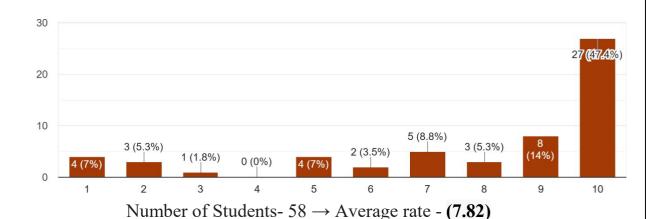
| | Strongly Agree | Agree | Partiall y Agree | Disagree |
|--------------------------------------|-------------------|-------|---------------------|----------|
| Submission of schedules | 28 | 20 | 7 | 3 |
| Provision of exam dates | 28 | 21 | 16 | 3 |
| Assistance in assigning to subgroups | 25 | 21 | 8 | 4 |



| | Num ber of Stude nst | Percentage rates% |
|-----------|----------------------------------|-------------------|
| Yes | 52 | 78.6% |
| No | 4 | 7.1% |
| Sometimes | 17 | 14.3% |

Indicators for the question:

[&]quot;Please rate your satisfaction with the quality of the tutor according to the following scale"





Very kind and responsible

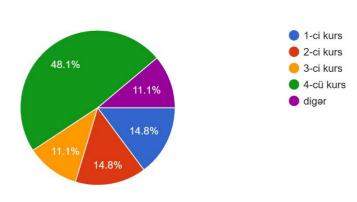


Əliyeva Səbinə- School of Political and Social Sciences

Number of participating students: 27

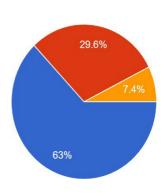
Average rating: - (9.22)

1. Distribution of participating students by year (in percentages).



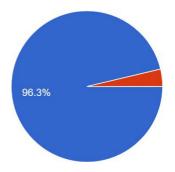
| Course | Numb er of Stude nst | Percentage rates% | |
|-------------|-------------------------------|-------------------|--|
| • I course | 4 | 14,8% | |
| • II course | 4 | 14,8% | |
| • III | 3 | 11.1% | |
| course | | | |
| • IV | 13 | 48.1% | |
| course | | | |
| • Other | 3 | 11.1% | |

1. "Indicators for the question: "Protects students' rights and academic interests documents related to the organization of the teaching process to students."





| | Numb er of Stude nst | Percentage rates% | |
|-----------------|-------------------------------|-------------------|--|
| Strongly Agree | 17 | 63 % | |
| Agree | 8 | 29.6 % | |
| Partially Agree | 2 | 7.4% | |
| Disagree | 0 | 0 | |





| | Numb er of Stude nst | Percentage rates% |
|-----|-------------------------------|-------------------|
| Yes | 26 | 96.3% |
| No | 1 | 3.7% |

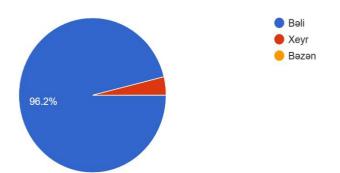


2.



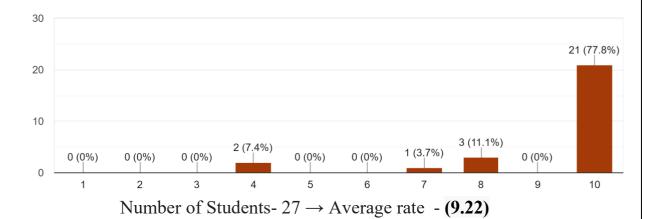
| | Strongly | Agree | Partiall | Disagree |
|----------------------------|----------|-------|----------|----------|
| | Agree | | y Agree | |
| Submission of schedules | 19 | 5 | 2 | 1 |
| Provision of exam dates | 20 | 5 | 0 | 2 |
| | | | | |
| Assistance in assigning to | 20 | 5 | 0 | 2 |
| subgroups | | | | |

3. "Sizi maraqlandıran suallara cavab verir" sualı üzrə göstəricilər



| | Num ber of Stude nst | Percentage rates% |
|-----------|----------------------------------|-------------------|
| Yes | 25 | 96.2% |
| No | 1 | 3.8% |
| Sometimes | 0 | 0 |

Indicators for the question:





Sabina is a very thoughtful, humane, and intelligent tutor. We are very satisfied with her. Wishing her success



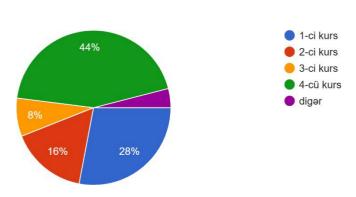
Mirzaei Nobar Naciyə – School of Political and Social Sciences

Number of participating students: 25

Average rating: - (6.84)

Distribution of participating students by year (in percentages).

1.



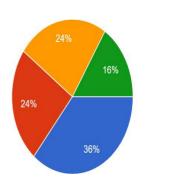
| Course | Numb er of Stude nst | Percentage rates% | |
|-------------|-------------------------------|-------------------|--|
| • I course | 7 | 28% | |
| • II course | 4 | 16% | |
| • III | 2 | 8% | |
| course | | | |
| • IV | 11 | 44% | |
| course | | | |
| • Other | 1 | 4% | |

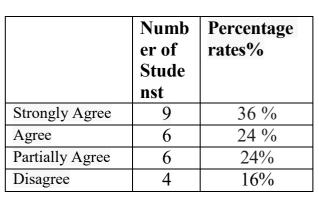
1. "Indicators for the question: "Protects students' rights and academic interests."

Olduqca raziyam

RazıyamQismən razıyam

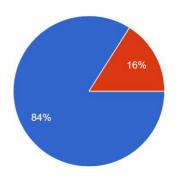
Razı deyiləm

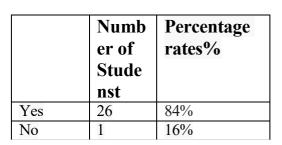




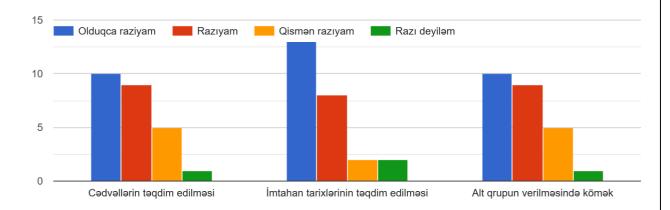
Indicators for the question: "Provides all necessary information and documents related to the organization of the teaching process to students."

Bəli



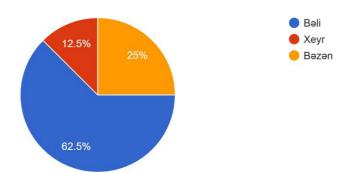






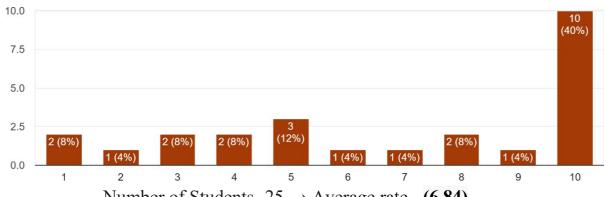
| | Strongly Agree | Agree | Partiall y Agree | Disagree |
|--------------------------------------|-------------------|-------|---------------------|----------|
| Submission of schedules | 10 | 9 | 5 | 1 |
| Provision of exam dates | 13 | 8 | 2 | 2 |
| Assistance in assigning to subgroups | 10 | 9 | 5 | 1 |

"Sizi maraqlandıran suallara cavab verir" sualı üzrə göstəricilər



| | Num ber of Stude nst | Percentage rates% |
|-----------|----------------------------------|-------------------|
| Yes | 15 | 62.5% |
| No | 3 | 12.5% |
| Sometimes | 6 | 25% |

Indicators for the question:



Number of Students- $25 \rightarrow$ Average rate - **(6.84)**



I have no complaints; everything is excellent!

Although she sometimes replied late to the cooperative number, after some time, messages there stopped receiving any response. She had her personal number where she shared status updates. After we, the students, requested information, she started sending it. The group leaders were unhappy with the tutor because of this. After that, she added her personal number to the group and began responding to messages more promptly. Very good.

Survey link:

https://docs.google.com/forms/d/1bMWzJS 8rlusTNF6SjsoDBchPc5HriPjcA5pBRshnw/edit